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ONE PLATFORM : DIRECT & CHANNEL

Product Release Announcement

Latest Software Release Notes, March - April 2021

Fixed Issues

Contacts:

- Provided the "Email" as one of the Offline Activity Types.
- If the contact name consisted of double quote (") then the 'Contact > Phone Activity' was not loading. This has been fixed.
- On the "Phone Activity" page, provided the option to add the Direct and Alternate numbers.

CRMs and Third Party Integrations:

- General:
    - Unsubscribed and Hard Bounced contacts will be checked while importing contacts from CRM.
- Contact Science:
    - Field mapping was not loading for Contact Science if the Twilio add-on was already configured for the user. This has been fixed.
- SFDC:
    - The Web Banner '500 error' issue for community users has been fixed.
    - The 3-way auto push for leads was not working. This has been fixed.
    - Masked the complete Dashboard page if ToS is not accepted.
- Hubspot:
    - The opportunity owner was not getting changed though the user existed in Mindmatrix and the CRM when the Opportunity was updated in the CRM. This has been fixed.

Drips & Lists:

- ‘Unsubscribe Email’ condition in the Company List broke in the companies where static fields were customized. This has been fixed.
- Provided "Reply to" for Drip along with "On Behalf".
- Smart list and scoring conditions based on email will have the option of "unsubscribed from".
- The deleted dropdown options will not be included in the conditions section of the smart list, drip, and scoring.

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Dashboards:

- In Video widgets (Large and Small thumbnails), the spaces in the name were being replaced with underscores. This has been fixed.
- "New Asset Released" stats widget and "New Assets" widget were stuck in the 'Loading' stage in the Channel Partner Dashboard. This has been fixed.

Daily/Weekly Emailer:

- 'Daily/Weekly e-mailer was not working as per the time provided by the User. This has been fixed.

Editors:

- Asset Templates (General update):
  - On the "Unsubscribe Email" page, make 'List', the default option.
- Asset Templates (Print):
  - While creating a print template, if a PDF was imported and then the default first page was deleted, the thumbnail was broken on completion of the template. This has been fixed.
- Asset Templates (Form):
  - Forms with 'On Submit' notifications were going to the error page instead of the 'Success' URL. This has been fixed.

Gallery:

- Provided "Sharing" as an action based on permission in the Document and Image gallery.

Import:

- While importing users, if there exists any record with an improper email (email address without @) then the import data was not shown in the details. This has been fixed.

Mobile:

- Login was not working from iPhone Chrome or Safari. This has been fixed.

Notifications:

- In the playbook's To-Do notification email, the Company logo was broken. This has been fixed.
- Textual changes made for the notification email that is sent whenLinkedIn token expires.

Playbooks:

- For contact-wise view, use the HTML5 Local Storage for Filters, Disposition, and Sorting.
- While downloading 'Images' it will now force a file prompt.
- Contact Centric Playbooks were taking a long time to load. This has been fixed.

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Reports:

- Drip Campaign Report:
  - Drips were not shown in the "Drip-wise report" of the "User Drips Summary Report" for Super Admin users, if not created by the User. This has been fixed.
  - When 'Page 2' of the Drip Summary Report was accessed for the count of 'Stopped' drips, it was not loading user information. This has been fixed
- Organization Report:
  - In the Organization Report, clicking the count of "Users" provided the list of all Users instead of those pertaining to the filters. This has been fixed.
- User Report:
  - 'Period range' for "Users Report" has been implemented.
  - The 'Convert into User' button was getting displayed on the Contact report page when the required permission was not provided. This has been fixed.

Setup:

- Assets will have a field for language and based on the User's preference of languages, the assets will be filtered.
- Added 'summary Reports' permission in the feature section of roles.
- Organization Documents feature implemented.
- Summer Note in the HTML field was stripping the hyperlink set as 'Tel'. This has been fixed.
- "Email To Send Temporary Password" was not operational. This has been fixed and enhanced.
- In the Organization List, the action of "Update Organization Fields" was not loading if a tab consists of only image, document, or text area fields. This has been fixed.
- The "Export Status" menu will check for "Export" permission only and the tabs of Contacts and Opportunities on the page will check for respective permissions.
- Implemented the Password Salt functionality.
- Removed the hard-coded email (info@, abuse@, postmaster@, support@) used to block users from creating new users.
- Special characters like " (double quote) in Organization Name were breaking the Dashboard page upon log in. This has been fixed.

Social Postings:

- Provision to add targeted audiences based on Region while posting to Facebook and LinkedIn has been implemented.

Third-Party Integration:

- In Google Calendar, if the user added a recurring event, then the event was not imported in Mindmatrix. This has been fixed.

UI & Consistency:

- For the "Company List" if there is no list created, then in the "Lists" page for the folder, provide the "no data" message.
- The typo in the 'Unsubscribe' message has been fixed.

View Assets:

- In 'View Assets', the filter category was getting prioritized instead of the asset category. This has been fixed.
- Sending emails from “View Assets” synced with Google Drive will now display an associated link.

V5:

- The "Maximum User Allowed" button had the text, "Create" overlapping it. This has been fixed.

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*NOTE: AMP refers to Automated Marketing Platform (Mindmatrix) software.

Please be advised that some of the product updates described are available in your account based upon your current plan with Mindmatrix. If you would like to know more about adding a newly released feature to your account, email our team at support@mindmatrix.net. -- *Mindmatrix Services*